

# Ritik Goyal

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## Education

**Motilal Nehru National Institute Of Technology (MNNIT),  
Allahabad**

2019 – 2023

B.Tech – Mechanical Engineering CPI – 8.05

## Professional Experience

**Software Developer Engineer 1 - Cogoport, Mumbai**

Jul 2023 – present

**Service Discovery Platform**

- Built multi-modal freight booking platform (sea/air/road) showing competitive rates from 50+ providers.
- Enabled commodity-specific pricing, handling 1000+ monthly bookings across all transport types.

**Promocodes Engine**

- Created dynamic promo system for SAAS/shipments with customizable eligibility rules.
- Increased conversion by 25% through targeted discount strategies.

**FCL RFQ Contract Management**

- Developed RFQ system with dynamic rate adjustment and margin controls using React Hook Form.
- Reduced input errors by 40% through automated validation.
- Negotiated and secured 300+ bookings in the last year, accounting for 50% of total revenue.

**CogoBot**

- Developed AI chatbot handling 200+ daily FAQ queries about logistics industry.
- Integrated multi-channel support (email/call/chat), reducing support tickets by 30%.

**Software Developer Engineer Intern - Cogoport, Mumbai**

Feb 2023 – Jul 2023

**Cogo Academy**

- Built **Announcement Module** using React Hook Form forefficient data handling, serving 800+ employees
- Developed **Assessment Module** with React Hook Form, reducing form code by 30% and grading time by 40%.

**React Native App**

- Migrated core admin features to mobile application, improving accessibility for 800+ users.

## Projects

**RideSure** [🔗](#)

Web3 based cab booking platform

Developed a **full-stack** cab booking app using **Ethereum (MetaMask)** for secure payments, **Mapbox** for real-time tracking, and Dijkstra's algorithm for efficient route optimization. Implemented **dynamic pricing** (base + distance-based fares) and enabled seamless onboarding with Web3 authentication.

Tech Used - NextJS, TailwindCSS, Material UI, NodeJS, Sanity.io, Metamask, React Context API, Mapbox API

## Skills

**Programming Languages** — JavaScript, Java

**Frontend Development** — React.js, Next.js, React Native, Redux, TailwindCSS, Material UI, React Hook Form, React Flow

**Software/Tools** — Postman, Jira, GitHub